

Privacy Policy

METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.

recognizes the importance of privacy and the protection of personal and sensitive data belonging to its customers, service providers, partners, and suppliers. In compliance with the Brazilian General Data Protection Law – LGPD (Law No. 13.709/18), we wish you to become familiar with how we collect, store, process, and maintain your data.

By providing your personal and/or sensitive data to **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.**, you accept the terms and conditions of this Privacy Policy.

1. PURPOSE

This Privacy Policy describes the practices adopted regarding data collected through printed or digital forms, via website, email, and/or by employees and/or service providers contracted by **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.**

2. DEFINITIONS

- **Personal Data:** Information related to an identified or identifiable natural person.
- **Sensitive Personal Data:** Personal data concerning racial or ethnic origin, religious belief, political opinion, trade union membership, or membership in a religious, philosophical, or political organization; data concerning health or sexual life; genetic or biometric data when linked to a natural person.
- **Anonymized Data:** Data related to a data subject who cannot be identified, considering the use of reasonable and available technical means at the time of processing.
- **Database:** A structured set of personal data, established in one or more locations, in electronic or physical form.
- **Data Subject:** The natural person to whom the personal data that is being processed refers.

- **Controller:** The natural or legal person, public or private, responsible for making decisions regarding the processing of personal data.
- **Processor:** The natural or legal person, public or private, who processes personal data on behalf of the controller.
- **Data Protection Officer (DPO):** The person appointed by the controller and processor to act as a communication channel between the controller, data subjects, and the National Data Protection Authority (ANPD).
- **Processing Agents:** The controller and the processor.
- **Processing:** Any operation carried out with personal data, such as collection, production, reception, classification, use, access, reproduction, transmission, distribution, processing, filing, storage, elimination, evaluation, control of information, modification, communication, transfer, dissemination, or extraction.
- **Anonymization:** The use of reasonable and available technical means at the time of processing through which data loses the possibility of direct or indirect association with an individual.
- **Consent:** A free, informed, and unequivocal expression by which the data subject agrees to the processing of their personal data for a specific purpose.
- **Blocking:** Temporary suspension of any processing operation, through the retention of personal data or a database.
- **Elimination:** Deletion of data or a set of data stored in a database, regardless of the procedure employed.
- **International Data Transfer:** The transfer of personal data to a foreign country or an international organization of which the country is a member.
- **Data Sharing:** Communication, dissemination, international transfer, interconnection of personal data, or shared processing of personal databases between public entities in the exercise of their legal competencies, or between these and private entities, with specific authorization, for one or more modalities of processing permitted by those public entities, or between private entities.
- **Data Protection Impact Report:** Documentation prepared by the controller describing data processing activities that may generate risks to civil

liberties and fundamental rights, as well as measures, safeguards, and mechanisms to mitigate such risks.

- **Research Organization:** A public administration body or private, non-profit legal entity legally established under Brazilian law, headquartered in Brazil, that includes in its institutional mission or statutory purpose the performance of basic or applied research of a historical, scientific, technological, or statistical nature.
- **National Authority:** The public administration body responsible for ensuring, implementing, and supervising compliance with this Law throughout the national territory.

METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.

respects the privacy of anyone who visits its website or communication channels or acquires any of its products or services.

This Privacy Policy governs the collection and use of your personal information by **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.** through its website or any communication channel.

It also explains the security measures adopted to protect such information and details how to access your personal data, as well as who at **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.** can be contacted should you have questions regarding this Privacy Policy.

Personal data may be requested and provided in order to enable service provision or follow-up on requests. Additional personal data may subsequently be requested, depending on the type of service or request being processed.

3. SHARING OF PERSONAL DATA

There may be transmission and communication of personal data between the departments of **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.**, with access granted to employees and/or designated service providers whenever necessary, in order to ensure the best user experience and meet customer needs.

We may also transmit users' personal data to third parties when such communications are necessary or appropriate:

- (i) in light of applicable law;

- (ii) in compliance with legal obligations or court orders;
- (iii) pursuant to a determination from the National Data Protection Authority (ANPD) or any other competent supervisory authority; or
- (iv) to respond to requests from public or governmental authorities.

4. COOKIES AND SIMILAR TECHNOLOGIES

METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.

receives and stores user data through the use of cookies.

Most web browsers are set to automatically accept cookies, although it is possible to configure your browser to refuse all cookies or to alert you when a cookie is being sent. When a cookie is accepted, during a subsequent visit to **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.**'s website, the internet server will recognize the user's computer or mobile device.

The website uses both persistent and session cookies. Persistent cookies can be removed by following the instructions in the help file of the user's internet browser.

5. HOW DOES METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA. COLLECT YOUR PERSONAL INFORMATION?

1. **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.**

collects your personal information online when you:

- Register to contact us through the *Contact* form on our website, send us questions, inquiries, or comments, submit your résumé through the *Work With Us* section, or subscribe to receive company updates.
 - Provide any information to the website in any other way (including through our social media channels).
2. The types of personal information collected may include: **name, telephone number, email address**, or any other data that can identify you. You may also contact us directly by telephone at **+55 (19) 3936-8066**. In all cases where you provide personal information, in accordance with the LGPD, you declare that the information provided is correct and up to date and that it is being supplied freely and voluntarily.
3. Furthermore, by providing any personal information to **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.**, you freely,

expressly, and knowingly consent to such information being used for the purposes described below, and authorize it to be processed, stored, and recorded in databases owned by **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.** for an indefinite period while services are being provided and/or until the conclusion of your request. Likewise, you freely, expressly, and knowingly agree to the terms of this Privacy Policy.

6. WHAT INFORMATION IS SHARED WITH METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA., AND FOR WHAT PURPOSES WILL IT BE USED?

4. **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.** does not collect, through its website, any personal information that can personally identify you — such as your name, address, phone number, or email address — unless you voluntarily provide it by registering to request information.
5. If you do not wish for **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.** to collect any of your personal information, please refrain from providing it.
6. However, **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.** clarifies that the provision of personal information is essential for access to and execution of the services offered by the company.
7. The personal information serves to facilitate communication between the negotiating parties and to enable the delivery of content and communications of potential interest to you.
8. Therefore, by providing any personal information to **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.**, you acknowledge that such information will be subject to automated processing and may be incorporated into the company's databases.
9. Additionally, all activities carried out on the website are systematically recorded, including the time of the transaction, the IP address of the user's device (an automatically assigned number each time a computer connects to the internet), the user's identification (if registered), and the action performed. These data are stored confidentially, in a controlled and secure environment, for the period required by law.

10. Browsers allow users to manage the use of cookies on each device. By activating this feature, users can enjoy personalized browsing experiences on the website. This function can be disabled at any time through browser settings; however, if you configure your browser not to accept cookies, the website may not function properly and could experience longer loading times.
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7. INFORMATION THAT IS NOT STORED

11. **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.** does not store:

- Financial or banking information from users, customers, or visitors to its website;
 - Data contained in invoices, payment slips, or credit/debit cards;
 - Passwords, access codes, or any other confidential financial information.
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8. COMMUNICATION AND MARKETING

12. To provide an even better experience, **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.** may contact you via email, telephone, or other available means.
13. These communications may include information about products, services, updates, or institutional matters related to the company.
14. The user may request, at any time, the cessation of such communications by contacting the company through the channels indicated in this Privacy Policy.
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9. DATA PROTECTION AND SECURITY

15. **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.** adopts strict security, technical, and administrative measures to protect personal data against unauthorized access, accidental or unlawful destruction, loss, alteration, communication, or any form of improper or unlawful processing.

16. Access to personal data is restricted to employees and service providers who require such information to perform their duties, all of whom are bound by confidentiality obligations.
 17. All collected information is stored in secure environments, protected by physical and electronic controls, and subject to monitoring, auditing, and restricted access in compliance with internal information security policies.
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10. DATA RETENTION PERIOD

18. The personal data collected by **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.** will be retained for as long as necessary to fulfill the purposes for which they were collected, to comply with legal or regulatory obligations, to safeguard legitimate interests, or as required for the defense of rights in judicial, administrative, or arbitration proceedings.
 19. Once the purpose of processing has been fulfilled, the personal data will be deleted or anonymized, unless their retention is legally or contractually required.
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11. RIGHTS OF DATA SUBJECTS

20. In compliance with the General Data Protection Law (Law No. 13.709/2018 – LGPD), data subjects have the right to:
 - Confirm whether **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.** processes their personal data;
 - Access their personal data;
 - Correct incomplete, inaccurate, or outdated data;
 - Request anonymization, blocking, or deletion of unnecessary, excessive, or unlawfully processed data;
 - Request data portability to another service or product provider;
 - Request deletion of personal data processed with their consent;
 - Obtain information about public and private entities with which **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.** has shared data;

- Obtain information about the possibility of withholding consent and the consequences of doing so;
 - Revoke consent at any time.
21. To exercise these rights or to ask questions about the processing of personal data, data subjects should contact our **Data Protection Officer (DPO), Carla Pansonato**, via email at **carla@cmpindaiatuba.com.br** or by phone at **+55 (19) 99157-8257**, during business hours.
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12. INTERNATIONAL DATA TRANSFERS

22. **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.** may transfer personal data to other countries or international organizations, always ensuring that such transfers comply with applicable legal requirements and that appropriate safeguards are in place to protect the data.
23. Such transfers will only occur when:
- The destination country or organization provides an adequate level of data protection;
 - The data subject has given explicit consent;
 - The transfer is necessary for the execution of a contract or pre-contractual procedures;
 - The transfer is required for the regular exercise of rights in judicial, administrative, or arbitration proceedings; or
 - The transfer is authorized by the National Data Protection Authority (ANPD).
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13. POLICY UPDATES

24. This Privacy Policy may be reviewed and updated at any time, at the sole discretion of **METAL COAT INDÚSTRIA E COMÉRCIO DE PRODUTOS QUÍMICOS LTDA.**, to reflect legal, operational, or technological changes.
25. Any updates will be published on the company's official channels, and users are encouraged to periodically review this Policy to remain informed about how their personal data is handled.

26. Continued use of the company's services after the publication of changes constitutes acknowledgment and acceptance of the updated version of this Privacy Policy.
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14. CONTACT INFORMATION

If you have any questions, concerns, or requests regarding this Privacy Policy or the processing of your personal data, please contact our **Data Protection Officer (DPO)**:

Carla Pansonato

 Email: **carla@cmpindaiatuba.com.br**

 Phone: **+55 (19) 99157-8257** (during business hours)